

**Question for written answer E-002566/2024
to the Commission**
Rule 144
Giorgos Georgiou (The Left)

Subject: Protection of borrowers' personal data and the need for non-performing loan management companies to comply with Directive 2021/2167

The management of non-performing loans (NPLs) by third parties is a common practice in the European Union. However, in Cyprus there have been several instances where these loans have been managed by companies not in possession of the licence required under Directive 2021/2167. This raises serious issues with regard to personal data protection and the privacy of borrowers, as the obligations set out in the GDPR to inform and obtain consent from citizens are often not met.

In view of the above, can the Commission answer the following:

1. How is the Cypriot legislation's full harmonisation with the EU directive being checked?
2. What action does the Commission intend to take to ensure that companies managing loans in Member States, such as Cyprus, comply with the rules of Directive 2021/2167 and the GDPR, in particular as regards their licensing and the protection of borrowers' personal data?
3. Furthermore, what legal situations and possible consequences will these companies face for the periods when they were operating without a licence?

Submitted: 18.11.2024