

**Question for written answer E-002745/2024  
to the Commission**  
Rule 144  
**Kathleen Van Brempt (S&D)**

**Subject:** Standardisation and interoperability of alarm and communication systems in lifts

Emergency call systems in lifts can differ depending on the lift manufacturer and the installation company. The Lifts Directive and the Machinery Directive set requirements for the operation and safety of lifts in the EU. However, as of yet there is no specific requirement for a standardised, open emergency call system.

1. What is the Commission's view on updating or extending the existing standards for alarm and communication systems in lifts to promote an open emergency call system as a function of the interoperability of lifts and the companies which install them?
2. What is the Commission's view on including additional requirements in the Lifts Directive to make the interoperability of alarm and communication systems mandatory?

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