

Question for written answer E-001214/2025
to the Commission
Rule 144
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Subject: Compliance check on online second-hand goods traders and consumer rights protection

According to the results¹ of the latest sweep investigation carried out by the European Commission and national consumer protection authorities in 25 Member States, more than half (52 %) of the online second-hand traders that were checked were found to be in breach of EU consumer law. It is particularly concerning that 45 % of the traders checked did not provide full and comprehensible information on the right to return faulty goods and 57 % did not respect the minimum legal guarantee period of one year for second-hand goods.

In light of the above, can the Commission say:

1. What measures are planned to strengthen checks on and enforcement of EU legislation on unfair commercial practices, especially in relation to the online sale of second-hand goods?
2. What steps will it take to ensure that online traders fully comply with their obligations to inform consumers about their rights and implement the rules on the minimum legal guarantee period?
3. What additional measures does it intend to take to ensure that national consumer authorities have the tools and resources required to carry out effective checks and impose sanctions if necessary?

Submitted: 21.3.2025

¹ https://commission.europa.eu/live-work-travel-eu/consumer-rights-and-complaints/enforcement-consumer-protection/sweeps_en?prefLang=en