Question for written answer E-002217/2026
to the Commission
Rule 144
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Subject: Evidence of systemic failures by online platforms to tackle financial scams

Consumer organisations from 27 countries, coordinated by the European Consumer Organisation (BEUC), have submitted complaints to the Commission and national authorities against Meta, TikTok and Google following a cross-border investigation into financial scam advertisements on their platforms. According to the evidence gathered across 13 countries, nearly 900 suspected scam advertisements were reported between December 2025 and March 2026. However, only 27 % were removed, while most reports were rejected or ignored. This means that a vast number of fraudulent ads are still active, potentially reaching millions of European consumers each month, risking further harm and financial loss.

The findings suggest persistent failures by very large online platforms to effectively mitigate systemic risks linked to online fraud, as required under the Digital Services Act[1] (DSA).

In the light of this:

1. How does the Commission assess the evidence submitted by BEUC and the participating consumer organisations regarding possible breaches of the DSA by Meta, TikTok and Google?

2. What enforcement measures is the Commission prepared to take if these platforms continue to fail in adequately preventing and removing financial scam advertisements?

3. When will the Commission present its announced action plan against online fraud, and will it include stronger obligations on platforms to tackle scam advertising?

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[1] OJ L 277, 27.10.2022, p. 1, ELI: http://data.europa.eu/eli/reg/2022/2065/oj.