

EN

E-002668/2024

E-002934/2024

Answer given by Executive Vice-President Séjourné
on behalf of the European Commission
(14.2.2025)

According to Regulation (EU) 2018/858 on the approval and market surveillance of motor vehicles¹, where a vehicle or component represents a serious risk, the manufacturer shall immediately inform national authorities² on the risk and the measures taken. Where the risk requires rapid action, national authorities must take all appropriate restrictive measures³. Hence, Member States must ensure the proper recall of vehicles.

The new framework on general product safety⁴ strengthens the obligations of economic operators and the rights of consumers to information and to cost-free, timely and effective remedies in case of product safety recalls. Economic operators shall actively reach out to consumers and provide them a choice between at least two remedies⁵.

In addition, the standardised template for recall notice⁶ will make it easier for consumers to identify and understand recalls and for businesses to comply with their obligations.

¹ Regulation (EU) 2018/858 of the European Parliament and of the Council on the approval and market surveillance of motor vehicles (OJ L 151, 14.6.2018, p. 1, ELI: <http://data.europa.eu/eli/reg/2018/858/oj>).

² Approval authorities and market surveillance authorities.

³ Article 52(3) of the Regulation.

⁴ Regulation (EU) 2023/988 of the European Parliament and of the Council of 10 May 2023 on general product safety (OJ L 135, 23.5.2023, p. 1, ELI: <http://data.europa.eu/eli/reg/2023/988/oj>), which applies from 13 December 2024.

⁵ e.g. repair, replacement or reimbursement (Article 37 of the GPSR).

⁶ Commission Implementing Regulation (EU) 2024/1435 of 24 May 2024 laying down rules for the application of Regulation (EU) 2023/988 of the European Parliament and of the Council as regards establishing the template for a recall notice (OJ L, 2024/1435, 27.5.2024, ELI: http://data.europa.eu/eli/reg_impl/2024/1435/oj).