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E-001477/2025

Answer given by High Representative/Vice-President Kallas
on behalf of the European Commission
(21.5.2025)

Page Group Ltd is a United Kingdom based private security company (PSC) providing security services to the European Union Mission for the Support of Palestinian Police and Rule of Law¹ (EUPOL COPPS). The company delivers security services such as 24/7 on-site guarding of the premises and monitors all moves of the Mission and the security situation in the area of operations.

The strike of the PSC personnel started on 8 January 2025 and ended on 22 January 2025. Page Group Ltd informed EUPOL COPPS that the interruption of the service was due to internal issues between Page Group Ltd and its local employees falling outside the remits of EUPOL COPPS. The Mission immediately requested the management of Page Group Ltd to resolve the issue as soon as possible.

In parallel, a business continuity plan was implemented by EUPOL COPPS for the duration of the strike, focusing on a seamless continuation of the provision of the security services such as Warden and Duty Security Officer duties using Mission staff.

¹ <https://eupolcopps.eu/>.