(English version)

Question for written answer E-001509/25
to the Commission
Dimitris Tsiodras (PPE)
(11 April 2025)

Subject: Increasing the adoption of artificial intelligence by public administrations in the EU

Artificial intelligence (AI) systems and tools can help improve the efficiency of public administration, contributing to improved decision-making, the optimisation of internal processes and, consequently, the provision of new and better public services. Public services in several EU countries are starting to explore the possibility of adopting such systems in areas such as health, justice and education.

In light of the above and following the recent Action Plan ([1]):

1. How does the Commission intend to accelerate the deployment of AI solutions in public administration and address existing barriers to their adoption?

2. How will the Commission support Municipalities and Regions towards this and how will it facilitate networking between public sector services from different Member States interested in adopting such systems and exchanging good practice?

3. What actions will the Commission take to ensure that all Member States can benefit from this and that all EU languages can be supported by artificial intelligence tools?

Submitted: 11.4.2025

Answer given by Executive Vice-President Virkkunen on behalf of the European Commission
(2 July 2025)

The Commission adopted the AI (Artificial Intelligence) Continent Action Plan ([1]) and launched a public consultation ([2]) for the Apply AI strategy to identify key challenges for AI uptake in industrial sectors and public administration.

The Commission's efforts to support the digitalisation of public administrations include the network of European Digital Innovation Hubs (EDIHs) ([3]) that support municipalities and regions in their digital transformation. Starting in December 2025, EDIHs will become Experience Centres for AI, accelerating uptake of AI *inter alia* in public administration.

Moreover, the Commission will support up to four pilot projects with a EUR 21 million budget to accelerate the deployment of generative AI solutions in public administrations.

The Commission has also promoted the creation of a Data Space for Smart Communities ([4]) to allow local and regional administrations to share local data and use Local Digital Twins.

The CitiVERSE ([5]) initiative facilitates city planning using Extended Reality tools. Moreover, the Alliance for Language Technologies project ([6]) federates Member States to address the shortages of language data for AI ([7]).

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1 [1]AI Continent Action Plan COM (2025)165
([1]) https://commission.europa.eu/topics/eu-competitiveness/ai-continent_en.
([2]) The consultation closes on 4 June 2025.
([3]) https://european-digital-innovation-hubs.ec.europa.eu/home.
([4]) https://www.ds4sscc.eu/.
([5]) https://digital-strategy.ec.europa.eu/en/factpages/citiverse.
([6]) www.alt-edic.eu/about-us/.
([7]) The ALT-EDIC projects co-financed by the DIGITAL programme include ALT-EDIC4EU (EUR 4M), LLMs4EU (EUR 40M), and OpenEuroLLM (40 Mio) to improve the European Language Technology Ecosystem, the collection of high-quality data and the development of multilingual LLMs.