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E-002275/2025

Answer given by Mr Jørgensen
on behalf of the European Commission
(28.11.2025)

The Rules of Procedure of the European Parliament are internal regulations that govern how Parliament operates. Regarding the invoked Rule 122, it should be noted that it concerns the consultation of and provision of information to Parliament within the framework of the Common Foreign and Security Policy, and as such does not pertain to EU consumer protection in the electricity sector.

Nonetheless, the Commission would like to outline the relevant EU legislation, which includes Directive 2019/944¹ on Common Rules for the Internal Market for Electricity, particularly Articles 5 and 10, which address service quality and dispute resolution.

The Commission is closely following the investigations into the causes of the recent Iberian blackout. Under the Electricity Risk-Preparedness Regulation², the Spanish competent authority has submitted an ex-post evaluation report, including an assessment of the causes and economic impact of the electricity crisis. Also, in line with the requirements from Commission Regulation (EU) 2017/1485³, the Expert Panel carrying out the investigation adopted in October 2025 a factual report presenting the facts and data about the incident⁴. A final report containing recommendations is expected in the coming months.

The Commission will draw lessons from this incident where needed, on the basis of these reports. The revision of the energy security framework, due in 2026, will, among others, examine if and how the protection of critical or vulnerable customers can be strengthened.

¹ <https://eur-lex.europa.eu/eli/dir/2019/944/oj?locale=fr>.

² <https://eur-lex.europa.eu/eli/reg/2019/941/oj/eng>.

³ <https://eur-lex.europa.eu/eli/reg/2017/1485/oj/eng>.

⁴ https://eepublicdownloads.blob.core.windows.net/public-cdn-container/clean-documents/Publications/2025/entso-e_incident_report_ES-PT_April_2025_06.pdf.