

(English version)

**Question for written answer E-002978/25  
to the Commission**

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(17 July 2025)

*Subject:* Follow-up question (Written Question E-000942/2025)

In reply to Written Question E-000942/2025 <sup>(1)</sup> regarding a future EU Care Deal, the Commission states that, as part of the implementation of the EU care strategy, it will ‘include numerous reforms targeting informal carers and a toolkit for supporting informal carers’.

Can the Commission indicate:

1. what this toolkit is aimed to support, how this is being developed and whether the voice of carers has been sought in this process?
2. what other concrete measures or policy initiatives the Commission envisages to ensure that informal carers receive adequate support, recognition and protection?

Submitted: 17.7.2025

**Answer given by Executive Vice-President Mînzatu on behalf of the European Commission**  
(4 September 2025)

The informal carers’ toolkit will take the form of an online training course on self-care and care competences for informal caregivers of older people with care needs.

The toolkit is being developed by the World Health Organisation in close collaboration with Eurocarers — which acts as a voice for informal carers bringing together relevant organisations, universities and research institutes <sup>(1)</sup>- with financial support from the Commission.

It will be released in autumn of 2025 with the aim to contribute to the implementation of the European Care Strategy <sup>(2)</sup>, and to support the implementation of the Council Recommendation on access to high-quality long-term care <sup>(3)</sup>.

The course will build on numerous resources for informal carers, identified through a mapping of national training materials, a review of the specialised literature, and consultations with academic experts, to understand what information can be useful for all informal carers.

The Commission is currently working on a series of initiatives which will have an impact on carers. These include the Quality Jobs Roadmap, the new Action Plan to implement the European Pillar of Social Rights, the Gender Equality Strategy and the Anti-Poverty Strategy.

Other recently delivered initiatives, such as the Union of Skills <sup>(4)</sup> are also relevant in this context. The Commission also aims to create a more coherent framework for addressing long-term care workforce challenges, including facilitating the recognition of skills and qualifications, supporting skilling and career progression and improving working conditions.

This set of initiatives will contribute to improving access to affordable high-quality long-term care, including the support for, recognition and protection of informal carers.

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<sup>1</sup> [https://www.europarl.europa.eu/doceo/document/E-10-2025-000942-ASW\\_EN.html](https://www.europarl.europa.eu/doceo/document/E-10-2025-000942-ASW_EN.html)

<sup>(1)</sup> <https://eurocarers.org/>.

<sup>(2)</sup> [https://ec.europa.eu/commission/presscorner/detail/en/ip\\_22\\_5169](https://ec.europa.eu/commission/presscorner/detail/en/ip_22_5169).

<sup>(3)</sup> [https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=oj:JOC\\_2022\\_476\\_R\\_0001](https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=oj:JOC_2022_476_R_0001).

<sup>(4)</sup> [https://commission.europa.eu/topics/eu-competitiveness/union-skills\\_en](https://commission.europa.eu/topics/eu-competitiveness/union-skills_en).