

(English version)

**Question for written answer E-005021/25
to the Commission
Liesbet Sommen (PPE)
(18 December 2025)**

Subject: Use of Eurokey by the elderly and people with disabilities

Eurokey is a unique project that gives the elderly or people with disabilities unlimited access to public facilities that meet specific space and/or hygiene requirements, such as toilets. The project has already been rolled out in more than 10 000 locations across Europe.

1. How will the Commission support the Eurokey project and encourage local authorities to participate in it?
2. How will the Commission raise awareness of this concept among the general public?

Submitted: 18.12.2025

**Answer given by Ms Lahbib on behalf of the European Commission
(23 February 2026)**

The Commission attaches great importance to the situation of persons with disabilities across the EU and beyond, as reflected in its Strategy for the Rights of Persons with Disabilities 2021-2030 ⁽¹⁾.

As announced in the Commission Work Programme 2026 ⁽²⁾, the strategy will be updated with the communication ‘Enhancing the strategy for the rights of persons with disabilities up to 2030’ planned for the second quarter 2026.

In the strategy, accessibility is considered as an enabler of rights and a prerequisite for the full participation of persons with disabilities in all areas of life.

The Commission has mandated the European Standardisation Organisations to develop standards on the accessibility of the built environment under Standardisation Mandate M420, including of public facilities that meet specific space and/or hygiene requirements such as toilets.

The organisation leading Eurokey could present their project and results in the standardisation process. In addition, the Commission has launched AccessibleEU, an EU resource centre on accessibility.

Since 2022, it supports the implementation of accessibility legislation and policies across the EU and fosters collaboration between the Commission, the Member States, accessibility professionals, and persons with disabilities.

The organisation leading Eurokey is welcome to join AccessibleEU’s community of practice of professionals working on accessibility ⁽³⁾, providing opportunities to raise awareness about its services.

⁽¹⁾ https://commission.europa.eu/strategy-and-policy/policies/justice-and-fundamental-rights/disability/union-equality-strategy-rights-persons-disabilities-2021-2030_en.

⁽²⁾ https://commission.europa.eu/publications/2026-commission-work-programme-and-annexes_en.

⁽³⁾ https://accessible-eu-centre.ec.europa.eu/index_en.