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Answer given by Executive Vice-President Virkkunen
on behalf of the European Commission
(15.4.2026)

Under the Network and Information Systems (NIS2) Directive¹, Member States are obliged to adopt a national cybersecurity strategy, part of which they need to adopt policies on topics including active cyber protection, as well as promoting awareness raising. Moreover, Article 23(2) of the Directive sets requirements regarding communication to recipients of essential and important entities' services about significant cyber threats and measures or remedies they may be able to take.

In its recently adopted proposal for a Digital Networks Act², the Commission acknowledges the importance of increasing the protection of end-users against fraudulent activities carried out through interpersonal communications services and proposes measures to address these problems. The proposal requires the Body of European Regulators for Electronic Communications to issue guidelines on measures that could effectively protect end-users against fraudulent activities through interpersonal communications in the EU. National competent authorities shall adopt the necessary measures taking the guidelines into utmost account. The Commission could adopt delegated acts to supplement the Regulation with provisions enhancing the effectiveness thereof.

In alignment with the priorities outlined in the ProtectEU Internal Security Strategy of April 2025, the Commission will publish an action plan to counter digital fraud in May 2026. The action plan aims to address the multifaceted nature of online fraud through a comprehensive, cross-sectoral approach. Central to this initiative is an emphasis on supporting victims by facilitating fund recovery and enhancing the capabilities of authorities to effectively prosecute offenders.

¹ Directive (EU) 2022/2555 of the European Parliament and of the Council on measures for a high common level of cybersecurity across the Union, amending Regulation (EU) No 910/2014 and Directive (EU) 2018/1972, and repealing Directive (EU) 2016/1148 (NIS 2 Directive).

² <https://digital-strategy.ec.europa.eu/en/library/proposal-regulation-digital-networks-act-dna>.