

(English version)

**Question for written answer E-001204/26
to the Commission
Cynthia Ní Mhurchú (Renew)
(23 March 2026)**

Subject: Termination of the Your Europe Advice service

The Your Europe Advice (YEA) service, which has been operating since 1996 and is currently delivered by ECAS, provides free, expert legal guidance to EU citizens and businesses, including those in Ireland. Handling over 30 000 enquiries annually and providing key support for Solvit, YEA is a vital source of reliable advice on EU law.

Can the Commission explain why it plans to terminate the YEA service in September 2026 and what alternative measures will be put in place to ensure citizens and advice organisations continue to have access to expert information on EU rights?

Submitted: 23.3.2026

**Question for written answer E-001258/26
to the Commission
Aodhán Ó Riordáin (S&D)
(25 March 2026)**

Subject: Discontinuation of the Your Europe Advice legal advice service

Your Europe Advice is the only EU-funded service providing free, personalised legal advice to citizens, businesses and organisations across EU Member States. It handles more than 20 000 enquiries annually and provides essential support to Solvit centres and national advice organisations. It has come to my attention that the Commission's Directorate-General for Internal Market, Industry, Entrepreneurship and SMEs intends to unilaterally discontinue this service without public consultation or any published impact assessment.

1. Has the Commission conducted an impact assessment on the consequences of discontinuation for citizens, and if not, why?
2. What assessment has been made of the risks of directing citizens to AI tools for complex legal questions in the absence of this service?
3. Has consideration been given to the impact on Solvit and other directorates-general, and to transferring the service to another directorate-general rather than discontinuing it entirely?

Submitted: 25.3.2026

**Question for written answer E-001486/26
to the Commission
Pina Picierno (S&D)
(13 April 2026)**

Subject: The 'Your Europe Advice' service

Launched in 1996, 'Your Europe Advice' is a Commission-funded service that provides free and tailored legal advice to citizens and businesses regarding their internal market and EU citizenship rights. On average, the service handles over 30 000 queries every year, responding by email or phone in any of the 24 official EU languages within a week. Your Europe Advice (YEA) also assists national Solvit centres, which provide Alternative Dispute Resolution (ADR) services.

News recently broke that the European Commission's Directorate General for Internal Market, Industry, Entrepreneurship and SMEs has decided that it will not issue a call for tenders for YEA, which will no longer be available as of 1 September 2026.

In the light of the above:

1. Could the Commission clarify why it is discontinuing a popular service that provides direct and tailored assistance to citizens and businesses and why this decision was taken without a public consultation?
2. Has an assessment been carried out to assess the impact this decision will have on citizens, Solvit centres and other DGs?
3. Was consideration given to the possibility of transferring the management of this service to another DG?

Submitted: 13.4.2026

Joint answer given by Executive Vice-President Séjourné on behalf of the European Commission
(8 June 2026)

Since the creation of Your Europe Advice (YEA) thirty years ago, digital advancements have significantly impacted the information services provided by the Commission to EU citizens. These changes, and the necessity to modernise the Commission's tools, call for adaptation of support mechanisms available to citizens.

The current contract for the YEA service will end on 31 August 2026. The Commission is actively reviewing options for a refreshed and modernised approach to ensure the service remains effective, user-centred, and responsive to the needs of EU citizens and businesses.

The Commission remains committed to support the other existing mechanisms and information portals (e.g., Your Europe portal, Single Digital Gateway) which will continue to provide a high-quality standard of information to EU citizens and businesses.

The Commission remains dedicated to support Solvit Centres, in particular via trainings, best practices and other support tools. This engagement should ensure that the Solvit network continues to deliver the best service for EU citizens.
