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E-001841/2026

Answer given by Executive Vice-President Virkkunen
on behalf of the European Commission
(1.7.2026)

The Commission is aware of the issue referred to and is in touch with relevant stakeholders.

Under the Digital Services Act (DSA)¹, providers of very large online platforms (such as Facebook and Instagram) and of very large online search engines, are required to diligently identify, analyse and assess systemic risks stemming from their services and to put in place effective measures to mitigate the identified risks. This includes risks of any actual or foreseeable negative effects for the exercise of fundamental rights such as freedom of expression and of information, including media pluralism, and on electoral processes and civic discourse.

In 2024, the Commission initiated proceedings under the DSA against Meta, including in relation to its suspicion that the recommender systems of Facebook and Instagram demote political content and that Meta had failed to put in place an effective internal complaint-handling system².

On 24 October 2025, the Commission preliminarily found Meta, *inter alia*, in breach of its obligation to put in place an effective internal complaint-handling system³. The Commission is not in a position to comment on the details of its investigation, beyond publicly available information.

The Commission is continuously monitoring Meta's compliance with the DSA, engages in regulatory dialogue, and has sent requests for information, including on Meta's obligations under the DSA regarding the assessment and mitigation of systemic risks, the provision of clear and specific statements of reason, and transparency obligations⁴.

It is Meta's responsibility to comply with all applicable EU and national laws, including the DSA and other provisions protecting freedom of expression.

¹ <https://digital-strategy.ec.europa.eu/en/policies/digital-services-act>.

² https://ec.europa.eu/commission/presscorner/detail/en/ip_24_2373.

³ https://ec.europa.eu/commission/presscorner/detail/en/ip_25_2503.

⁴ <https://eur-lex.europa.eu/EN/legal-content/summary/digital-services-act.html>.