

EN

E-002367/2026

Answer given by Executive Vice-President Séjourné
on behalf of the European Commission
(4.8.2026)

1. The Postal Services Directive¹ establishes the regulatory framework for postal services across the EU. The Postal Services Directive requires Member States to ensure a permanent universal service at all points of the territory at affordable prices. This concerns most notably letters and includes cross-border services. Prices shall also be cost oriented. However, there is no legal obligation for uniform tariffs between domestic and cross border universal service letters. Asymmetric tariffs may have their reasons in different volumes, agreements and cost-structures.

2. In the Single Market Strategy² of May 2025, the Commission announced the intention to propose an EU Delivery Act to modernise the postal regulatory framework and in particular the universal service. The aim of the EU Delivery Act would be to ensure that citizens and businesses can receive deliveries throughout the EU at affordable prices, while promoting fair competition on delivery markets and increasing consumer protection. The proposal is planned for the first quarter of 2027.

¹ <https://eur-lex.europa.eu/legal-content/EN/TXT/HTML/?uri=CELEX:01997L0067-20080227>.

² https://single-market-economy.ec.europa.eu/publications/single-market-our-european-home-market-uncertain-world_en.