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Answer given by Executive Vice-President Virkkunen
on behalf of the European Commission
(7.9.2026)

Caller location information, which applies to all emergency communications, improves the level of protection and the security of end-users and assists the emergency services in the discharge of their duties. In that context, the Commission is continuously monitoring the implementation of the European Electronic Communications Code (Directive 2018/1972¹, 'EECC') as presented in the 2024 Report on the implementation of the EU emergency number 112². The next report will be published by the end of 2026. On the basis of the data received, the Commission will assess the state of implementation of effective emergency communication in the EU and, where the data will indicate shortcomings in implementation, will consider appropriate follow-up, including enforcement action where relevant.

The Commission also monitors the implementation of public warning systems that have been identified as an important element in the Preparedness Union Strategy and in the Ninistö report.

The Commission is currently reviewing the provisions of the EECC, including those aimed to ensure access to emergency communications, and public warning systems provided through electronic communication services. In this context, the Commission monitors the implementation of the relevant legal provisions, including Articles 109 and 110 of the EECC, by Member States and may decide to take appropriate action.

In addition, and beyond the EECC requirements, the Commission works towards the delivery of the Galileo Emergency Warning Satellite Service that offers a complementary means of disseminating public warning messages in case of emergencies.

¹ <https://eur-lex.europa.eu/eli/dir/2018/1972/oj/eng>.

² <https://digital-strategy.ec.europa.eu/en/library/2024-report-implementation-eu-emergency-number-112>.