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P-003989/2025

Answer given by Executive Vice-President Virkkunen
on behalf of the European Commission
(7.11.2025)

The Commission is constantly monitoring developments related to very large online platforms (VLOPs) compliance with the Digital Services Act (DSA). In this context, the Commission is aware of the case related to the Facebook page ‘Justice for Everyone’. The Commission would like to highlight that it has no direct competence to intervene in individual content moderation decisions, including the termination of Facebook pages.

However, the Commission would like to point out that, based on an in-depth investigation, it preliminarily found on 24 October 2025 that Meta, for both services Facebook and Instagram, breached its obligation under the DSA to allow users to effectively challenge content moderation decisions, for instance related to a suspension of accounts.¹ The mechanism of Facebook and Instagram does not appear to allow users to provide explanations or supporting evidence to substantiate their appeals.

As regards competent national authorities’ role under the DSA, that Regulation requires that these authorities perform their tasks with complete independence, impartially and transparently. Additionally, the Commission and the Digital Services Coordinators constantly exchange within the European Board for Digital Services to ensure a coordinated and consistent application of the DSA.

Under the DSA, providers of VLOPs must assess systemic risks concerning the actual or foreseeable negative effects of their services on civic discourse and put in place effective mitigation measures. The Commission is constantly in regulatory dialogue with such providers to ensure compliance with the DSA and takes enforcement actions when necessary.

¹ European Commission, press release IP/25/2503, 8 October 2025:
https://ec.europa.eu/commission/presscorner/detail/en/ip_25_2503.